Premium additional Telo Warranty services Provided by Mobile Era Group For Telo Games

VIP card gives you an extra special warranty that covers a free replacement for a broken screen due to accidental damage for one time only, this card gives you warranty within the first 6 months from the date of purchase only.

VIP dedicated technical support through hotline no. 920013143 or WhatsApp no. 0555866185

Telo (T&C) Terms & Conditions-

1- The client is qualified to get telo’s VIP card only when he/she buy the phone from Jarir bookstore; this option is only valid within the period of 26/11/2020 to 26/5/2021.

2- All claims of damaged screens are replaced by original spare parts.

3- This warranty gives you the availability to replace your damaged screen caused by any accidental damage within the first six months from the date of purchase. Notice: this luxury is only available for a one time use.

4- Any part other than the screen is not covered in this warranty.

5- In case of damage caused to due to customer misuse and mishandling Telo will not be liable to replace the part or parts in full. In this condition, the customer is accountable to pay the cost in full of replacing and repairing the damaged parts.

6- This warranty doesn't cover cosmetic damages like scratches, cracks, and dust in the device. As previously mentioned, this warranty only covers fixing the damaged screens within six months as a maximum period from the day of purchase.

7- This offer is applicable to Telo Gamez devices only, It cannot be clubbed with any other offer of warranty, this offer cannot be transferred to any other user or any other device.

8- All differences or disputes which is related to the program will all be settled by the specialized authorities in Saudi Arabia Kingdom according to the laws and regulations legislated by them.

For further inquiries, please contact us through telo Hotline No. 920013143 or WhatsApp no. 0555866185